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PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| In re Patent Application of: |) Conf. No.: 9867 |
| Eric James |) |
| |) |
| Serial No.: 09/675,597 |) Filed: September 29, 2000 |
| |) |
| For: SYSTEM AND METHOD OF |) Art Unit: 2614 |
| USING A PHONE TO ACCESS |) |
| INFORMATION IN A CALL |) |
| CENTER |) |
| |) |
| Primary |) |
| Examiner: Tsang, F. |) |
| |) |

RESPONSE

Mail Stop: RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-0001

In conjunction with the Request for Continued Examination submitted herewith, and in response to the Office Action mailed January 3, 2007, the applicant responds as follows:

I hereby certify that this paper is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, on this date.

04.04.2007

Date

Eileen M. Martin